

PASSIONATE ABOUT CREATING SMARTER PEOPLE EXPERIENCES

— Learn more

What we can do for you

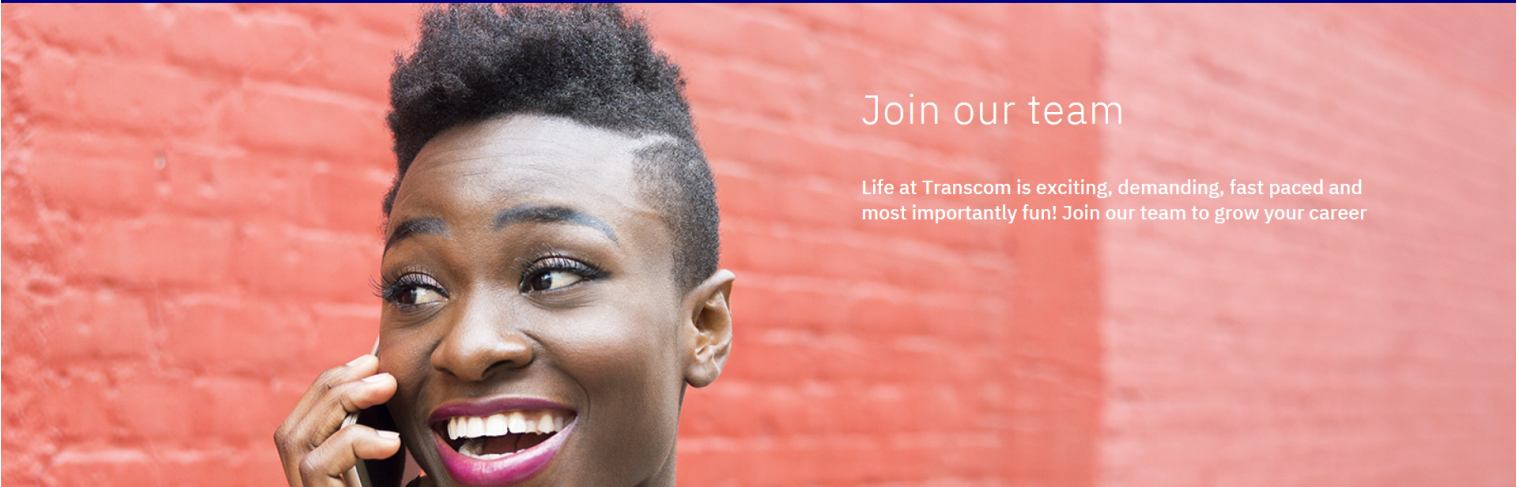
Our service portfolio is designed around creating smarter people experiences, increasing loyalty and driving growth

As a true partner, we actively support your digital agenda. Combining our core services with leading digital capabilities and tools, we offer future proof customer facing concepts, improving quality and operational efficiency.

Our core services include CX advisory, customer service, technical support, customer retention, customer acquisition, cross-selling & upselling, and collections.

— Learn more

- **Core services**
- **Virtual Agents**
- **Robotic Process Automation**
- **Conversational Analytics**
- **Live Chat**
- **Gamification**



Join our team

Life at Transcom is exciting, demanding, fast paced and most importantly fun! Join our team to grow your career



[Learn more](#)

Blog

Read the latest posts about us, our industry, and our people

23 November 2018

RPA - Superpowering your contact center

[Learn more](#)

31 October 2018

Congratulations PayPal France - Customer Service of the Year

[Learn more](#)

23 October 2018

Transcom Spain wins the 2018 CRC Gold Award for Best Outsourcer in BPO

[Learn more](#)



Newsroom

Stay up to date on the latest Transcom news

Transcom Holding AB (publ): Third Quarter results 2018

[Learn more](#)



Transcom

© 2018 Transcom

Follow us



Global headquarters

Transcom WorldWide AB
Hälsingegatan 40, 15th floor - *visiting*
PO Box 34220
SE-10026 Stockholm, Sweden
Phone: +46 (0)8 120 800 80
Global presence