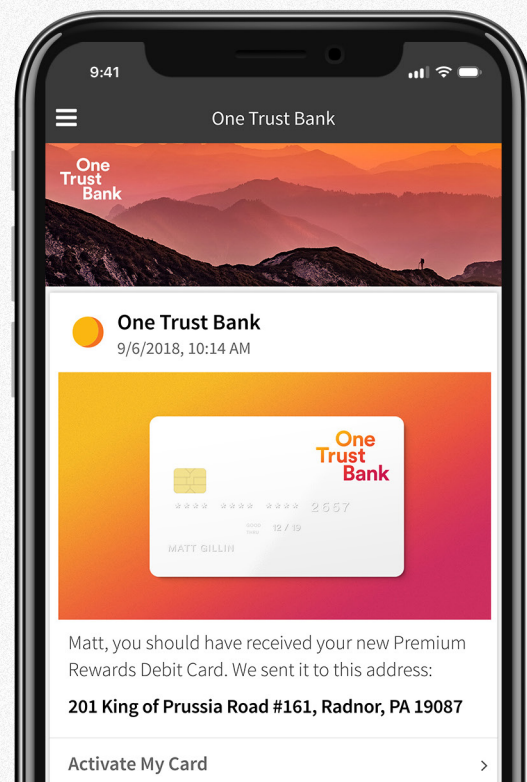




One Trust Bank: Matt, you have an important reminder, tap here: <https://onetrustwire.com/r/x373d0297e>



Engage your customers with guided, personalized experiences in their neediest moments.

Increase customer lifetime value and satisfaction with a secure customer feed, our proven solution to the adoption and engagement challenge. Relay offers financial services companies a new way to simplify complex moments in the banking lifecycle, scale support, and create happier, more profitable customers.



OUR END-TO-END SOLUTION

Key Components for Secure, Immediate Customer Engagement



INVITATION

Collect mobile numbers and consent; activate your connections



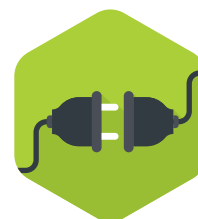
CUSTOMER FEED

Send SMS notifications and engage customers with an ongoing feed



CX BUILDER™

Quickly create and manage automated, guided customer experiences



INTEGRATION SUITE

Easily integrate with your existing suite of customer engagement tools

GUIDED CUSTOMER EXPERIENCES

Deliver Digital, Personalized Experiences for All of Your Customer Lifecycle Events

- ✓ ONBOARDING
- ✓ ACCOUNT ACTIVATION
- ✓ PAPERLESS STATEMENTS
- ✓ OVERDRAFT NOTICES
- ✓ BILL PAY
- ✓ REWARDS
- ✓ CARD RE-ISSUANCE
- ✓ APPLICATION PULL-THROUGH
- ✓ PRODUCT EDUCATION
- ✓ FRAUD NOTICES

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