



## Welcome to Carbonite Safe! Let's get those files backed up.

If your download did not start automatically, [please try again](#).

### Follow these steps to install Carbonite Safe.



#### 1. Download the installer file

Press "OK" to download the installer file.



#### 2. Run the installer

Check the upper-right corner of your window. Click on the download arrow and select **Carbonite-Personal-client.app**



#### 3. Allow access

Click "Open" to allow Carbonite to access your computer.



#### 4. Install

Review our Terms of Service and click "Continue". Follow the installer instructions to begin backing up your files.

## Need help?

Our friendly, award-winning Customer Support team is standing by to assist you.

Support is open 8:30AM to 9:00PM EST

[Contact now](#)

Or, call [877-334-7619](tel:877-334-7619) to speak directly to an agent.

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