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## Repair and Return program

The service programs outlined below are available only for the following BlackBerry® smartphones, which can be purchased directly from Research In Motion (RIM):

- › [BlackBerry® 8820 smartphone](#)
- › [BlackBerry® Curve™ 8320 smartphone](#)
- › [BlackBerry® Pearl™ 8120 smartphone](#)

**If you did not purchase your BlackBerry smartphone directly from RIM, please contact your carrier or reseller for return and repair service.**

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## Repair and Return Program

If your BlackBerry smartphone is out of warranty, you can return your damaged or failed smartphone to RIM for repair through the Repair and Return service program.

Your smartphone will be returned to you once repaired. RIM reserves the right to swap out a smartphone under the repair program.

- › Ensure the smartphone is packaged in such a way that it will be protected from shipping damage
- › You will need to arrange for a courier and ship the damaged or failed smartphone to RIM