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Questions

### How do I log into the Dealer portion of your website?

This feature is currently under construction. Check back soon for special dealer access to our site.

How long will it take to process my order? Orders placed as late as 3:30pm will be shipped the same day via UPS Ground. Most points in Kansas, Nebraska and Iowa can expect next day delivery.

## What payment methods are available?

We are happy to accept payment by cash, check and money order as well as MasterCard, Visa and Discover credit cards.

## Can I open an account with AES LawnParts?

Please download our Account Application and fax or mail it to our office.

## What are your hours of operation?

8:00am - 5:00pm Monday through Friday 9:00am - 12:30pm Saturday (April - August)

I am a consumer. Am I able to order directly from AES LawnParts?

Although we specialize in distribution, we are happy to take orders directly from consumers. Visit our retail store at 1651 E Kansas City Rd in Olathe, KS for all of your outdoor power equipment, parts and accessories needs.

# I still have questions about AES LawnParts. Who can I talk to?

Our well-trained, friendly and helpful staff are here to assist you with any questions or problems at 800-843-3546.













Contact Us