



Presenting the ePic online customer service portal

Search . . .



Pay Online . . .



Pickup . . .



Report . . .



Stay on top of your Import Cargo Process

Swift, simple and secure retrieval of your import cargo  
Convenient ways of accessing your shipment information with our ePic Online Customer Service Portal

AUTO-NOTIFICATION & ONLINE DOCUMENTS

Print out your carrier certificates;  
Choose to receive pre-alerts and reminders via your email or wireless device from the point of your shipment arrival, readiness for pickup, G.O. pending, all the way to the cargo pickup finish line

TRACE & TRACK

View complete *shipment status* – simple AWB, consolidation, partial, pc count and weight, customs release and so on ... all Online

ONLINE PAYMENT

Make ISC and storage payments *quickly and securely* with ePic Online Customer Portal system. Choose any payment method:  
•Credit Card  
•Electronic Check  
•Debit from Advanced Cash Deposit

ACCOUNTING REPORTS ONLINE

View your statements, balance, payment history and other information all online

BAR-CODE PICKUP PASS

Receive payment receipt and pickup confirmation code generated online to get a *faster service* at our cargo terminals