

■ ■ INTRODUCTION

OVERVIEW

This chapter discusses the key concepts of Syfact Investigator, as well as some of its basic principles. Please take some time to familiarize yourself with these features, because working with Syfact Investigator is much easier if you understand why certain things happen in a certain way.

WHAT YOU CAN DO WITH SYFACT INVESTIGATOR

Syfact Investigator is a comprehensive intelligence system that provides integrated support during the entire business process of any organization that is responsible for investigating events that are a (possible) threat to the integrity of the organization or that are an intrusion to legislation rules. It does so by letting you:

- Register suspicious and unusual activities;
- Analyze relations between persons and other objects that were involved in these activities;
- Import these activities from other computer systems;
- Export these activities to other departments or organizations, such as a reporting agency for unusual or suspicious transactions;
- Send information to other software packages, such as Analyst's Notebook™ or Microsoft Excel™ for further processing;
- Connect to the Syfact Investigator database with OLAP and management reporting tools such as Business Objects™ or Impromptu™.

KEY CONCEPTS

The purpose of this paragraph is to explain in what way Syfact Investigator structures information.

See also:

- Event*
- Source*
- Object*
- Involvement*
- Relation*
- Case*
- The need for structured information*
- Syfact Investigator's data structure*
- Graphical analysis*

EVENT

Instead of the more generally used "Case" or "Incident" Syfact Investigator refers to "anything that might be a threat to the organization or to the legal order" as an Event.

From a variety of sources an almost uninterrupted flow of events are presented to the Investigation Unit (IU) for investigation and assessment. All these events, ranging from reporting fraud cases, suspicious transactions to requests for pre-employment screening and advice for "strange proposals", have to be handled very carefully.