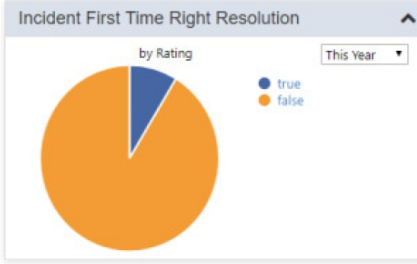
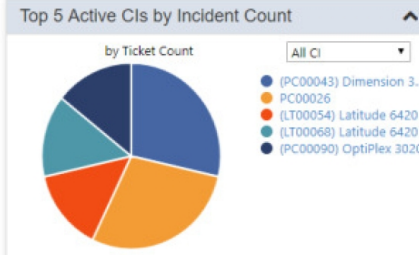
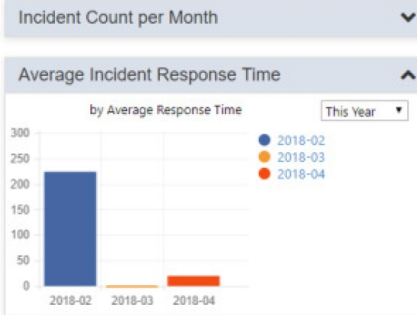
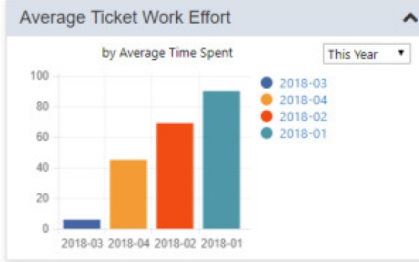
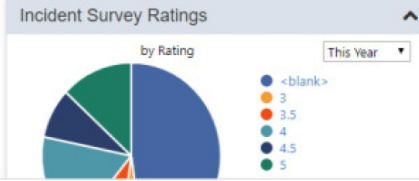


Dashboard - IT Service Management KPIs



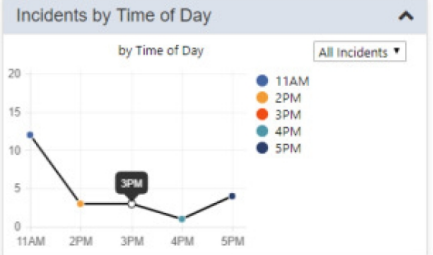
Incident Escalated



Top 5 Public KB Articles by Rating



Completed Tickets



Average Incident Resolution Time



Windows 10 Professional
SL000030

Deployed

- General
- Activity
- Discovered Installations (12)
- Allocated Licenses (12)
- Related Objects
- Ticket History
- Notes
- History

ID: SL000030

Status: Deployed

Name: Windows 10 Professional

Description:

Categorization

Type: System

Category: Operating System

Ownership Information

Organization: Acme, Inc.\Information Technology

Owner: Taylor Oliveira

Location: New York

Products

+ Add X Remove Search

Product Name	Version
Windows 10 Pro	10.0.14393
Windows 10 Pro	10.0.14395

Summary

Total License Qty	15
Discovered	12
Reconciled	12
Unreconciled Installations	0
Upgraded	0
Used	12
Available	3
Required	0

✔ This Tracked Software is compliant.

Licenses

+ New + Add X Remove Actions Search

Name	License Quantity	Status	Compliance
Windows 10 Professional	15	Deployed	True

- General
 - Assign Ownership
 - Retire Software
- Communication
 - Add Comment
- Relationships
 - Copy Software



ALLOY SOFTWARE

Tickets ▾ Text to search for... 🔍 🔍 Maxwell Newcomb ▾

Tickets (List)

New ✕ Actions 🔍 ↻ View: List ▾

Drag a column header here to group by that column

Tic...	Status	Submit...	Requester	Summary	Assign...	Pri...	Due Date
T000001	Closed	7/15/2016 12:16:49 PM	Arturo Greco	Reimage machine	Maxwell Newcomb	Low	7/16/2016 6:05:00 AM
T000002	Resolved	4/11/2017 8:51:37 AM	Maxwell Newcomb	Backup Titan server prior to move	Maxwell Newcomb	Medium	4/11/2017 8:51:37 AM
T000004							
T000005							
T000006							
T000007							
T000008							
T000009							
T000010							
T000011							
T000012							

AutoSave tickets [Compatibility Mode] - Excel PivotC...

File Home Insert Page Layout Formulas Data Review View Developer Add-ins Analyze Design Format Tell me Share

PivotTable Recommended PivotTables Tables Recommended Charts Charts Tours Sparklines Slicer Column Win/Loss Timeline Link Text Symbols

Chart 1

Count of Ticket	Assignee	Total
3	Arturo Greco	3
7	Damien Spears	7
18	Lynch Stevens	18
13	Maxwell Newcomb	13
1	(blank)	1

Count of Ticket

Total

Assignee

Total

Sheet1 tickets

Ready