

Financial Performance Applications

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Charge Capture

Providers can quickly and easily record charges for services they deliver – at the point of care, in the office, or anywhere in between

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Charge-Note Reconciliation

This tool automates the process of reconciling clinical notes and professional inpatient charges – from any EHR or billing system

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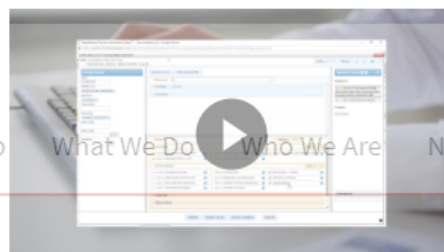
Charge Rescue™ Service

Helps practices recover unbilled professional services – and potentially millions in incremental revenue – with no financial risk and no IT overhead

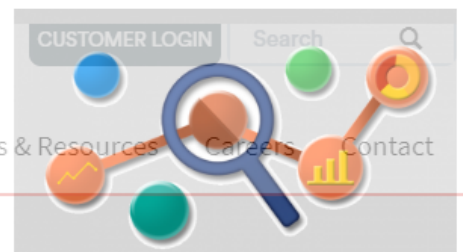
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Infusion Billing



Charge Quality Reporting



Analytics

PatientKeeper's infusion billing module streamlines and simplifies the infusion billing process

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Physicians easily capture quality of care measures (formerly PQRS) in the electronic charge capture process to improve compliance with MACRA

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Perform extensive analysis on your physician billing operations with standard and ad hoc reporting and dashboards

[LEARN MORE](#)



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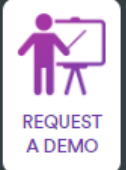
SALES



CAREERS



MEDIA



REQUEST
A DEMO



CHARGE RESCUE SERVICE

Recover your practice's unbilled professional services – and potentially millions in incremental revenue – with PatientKeeper's new no-risk service

Physician charges are the financial lifeblood of every practice. So if your practice could recover unbilled professional services . . . consistent with each payer's timely filing requirements . . . with *little effort* and *no financial risk* . . . wouldn't you jump at the chance? If you found the forgotten consult, the H&P for a cancelled surgery, or the billable bedside procedure, how might it benefit your practice's revenue?

PatientKeeper's Charge Rescue™ Service is the risk-free way to find what you're missing. Charge Rescue analyzes your clinical notes and charges – looking back 12 months for Medicare, and shorter periods for commercial payers – to identify services that were performed but not billed. In addition, Charge Rescue will identify charges for which documentation is missing, which could put your practice at risk during a RAC audit.

Provider organizations that reconcile professional charges with notes manually expend precious hours or days of staff time every month on tedious "detective work". Billers and coders know all too well that such work is complex, labor intensive, and fraught with error.

Charge Rescue advantages:

- **No financial risk** – you only pay a percentage of what we find
- **No IT or interface requirements** – we work with whatever EHR, charge capture or billing systems you have in place
- **No staff burden** – we do everything except collect the missing revenue
- **No lengthy software contract or term agreement** – we keep the administrative overhead to a minimum

PatientKeeper's Charge Rescue Service identified \$1.8 million in unbilled physician services for four specialty groups at a community hospital

| Unbilled Services by Note Type | | | | | |
|--------------------------------|------------|---------------|-------------|-----------|-------|
| Note Type | Cardiology | Critical Care | Hospitalist | Pulmonary | Total |
| History and Physical | | 338 | 202 | 56 | 596 |
| Progress Note | 104 | 3,590 | 772 | 950 | 5,416 |
| Consultation | 56 | 596 | 70 | 214 | 936 |
| Operative Report | 12 | 226 | 52 | | 290 |
| Discharge Summary | 4 | 452 | 126 | 28 | 610 |
| Transfer Summary | | 40 | 18 | 4 | 62 |

| | | | | | |
|-------------------------------------|-----------------|--------------------|------------------|------------------|--------------------|
| Total Number of Notes | 176 | 5,242 | 1,240 | 1,252 | 7,910 |
| Annualized Estimated Revenue | \$25,915 | \$1,500,706 | \$125,735 | \$141,133 | \$1,793,488 |



Benefits of PatientKeeper Charge Rescue:

- Increase revenue by identifying previously unbilled physician charges
- Mitigate RAC audit risk by ensuring all charges have supporting documentation
- Maximize billing staff resources by reallocating their time to tasks other than charge reconciliation
- Identify opportunities for process improvement within practice groups



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PatientKeeper helps you pan for gold

PatientKeeper Charge Rescue's advanced algorithms automate the charge-note reconciliation process, making it easy to find those valuable "golden nuggets" – unbilled physician services. And using PatientKeeper frees coders to spend their time on more productive and valuable tasks.

PatientKeeper can offer its risk-free Charge Rescue service with confidence because of its [20 years of experience](#) and proven expertise in capturing physicians' professional charges.

Charge Rescue process overview

PatientKeeper's Charge Rescue Service is technology agnostic; it works regardless of the systems and processes a provider organization currently uses. In order to perform a Charge Rescue, PatientKeeper only requires simple reports of a practice's professional charges and clinical notes for the time period under review. Using this information, PatientKeeper will run the Charge Rescue algorithms and provide you with a comprehensive report of missing charges, as well as charges without sufficient documentation that may put you at risk during a RAC audit. Fees are based on a percentage of unbilled services that PatientKeeper finds – there are no up-front commitments and no software to purchase.

In addition, PatientKeeper offers an ongoing prospective Charge Rescue service for all payers on a monthly basis. The rigor of this ongoing service can help organizations refine their charge capture processes and improve business performance.

Contact PatientKeeper at sales@patientkeeper.com or (781) 373-6322 or fill in this form to arrange your no-risk Charge Rescue today!

About PatientKeeper

PatientKeeper® Inc. is the leading provider of healthcare applications for physicians. PatientKeeper's highly intuitive software streamlines physicians' workflow to improve productivity and patient care. PatientKeeper provides highly intuitive software that streamlines physician workflow to save physicians time and improve patient care. Currently the company is developing an innovation platform to make IT an indispensable tool for 21st century clinical care. PatientKeeper's software integrates with many existing healthcare information systems to effectively support healthcare providers in adopting technology, meeting MACRA requirements, and transitioning to value-based care. PatientKeeper has more than 65,000 active physician users today.

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12/18 Charge Rescue Service - 186-604



Find revenue you didn't know was lost.

Learn about how PatientKeeper helps hospitals and physician practices grow revenue, improve collections and optimize operations.

I'd like to discuss Charge Rescue™!

First Name: *

Last Name: *

Email: *

Company: *

City: *

State: *

Job Title:

Phone Number: