

**We don't make your  
EHR.  
We make it better —  
for physicians.**

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## EHR Optimization Software Solutions

Applications that help physicians do their job,  
rather than create more work.

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Physician Workflow  
Applications



Financial Performance  
Applications



Operations Optimization  
Applications

## Benefits of Working With Us

We help improve the ROI of your health IT.

### Physician Satisfaction

*Streamline physician workflow to enhance provider satisfaction*



### Clinical Care

*Leverage innovative IT to improve patient outcomes*



### Organizational Effectiveness

*Maximize IT and clinical resources to optimize business performance*



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## Prescribed Reading

Why Healthcare Must Focus on Improving Physician Experience



[Read the eBook](#)

## Tweets from @PatientKeeper

### Tweets by @PatientKeeper

**PatientKeeper**  
@PatientKeeper

A passive visual aid that guides an #EHR user's eyes to the correct action, rather than an interruptive alert, reduces the chances of a #clinician placing duplicate test orders.

## Latest from our TransformMED Blog



### Technology is a Double-Edged Sword for Physician-to-Physician Communication

Nov. 25, 2019  
By Chris Maiona, M.D., SFHM

When I first began practicing medicine over 20 years ago, physicians frequently talked to each other. Face-to-face conversations, scheduled or

[READ BLOG](#)

physician placing duplicate test orders -  
@JAMANetworkOpen via @EHRIntel What We Do  
bit.ly/2RmENCR



**Visual Aid in the EHR Cuts Duplicative Orde...**  
Researchers found that a visual aid in the EHR led to a 49% and 40% decrease in unintentional  
ehrintelligence.com



Dec 6, 2019

 PatientKeeper

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unscheduled (perhaps in a hallway or physician lounge), were immensely helpful: we shared our clinical perspectives and expertise in an environment marked by collegiality.

The introduction of EHRs into the hospital workplace has had many lasting effects, including on physician-to-physician communication. While workflow and administrative impacts have been widely reported, clinical communication has not been as thoroughly explored.

Based on a roundtable discussion I hosted recently with other physicians, technology is regarded as a double-edged sword when it comes to communication...



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## Who We Are

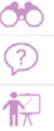
We're all about making computers an indispensable tool for patient care.



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### Resources

-  [PatientKeeper Corporate Fact Sheet 2019](#)
-  [PatientKeeper Optimizes EHRs for Physicians](#)
-  [eBook: Attending to Physicians: Why Healthcare Must Focus on Improving Physician Experience](#)



### Our Mission:

Advancing healthcare with instinctive, empowering technology that respects the importance of physicians.

This is in our DNA. It's at the core of why PatientKeeper was started 20 years ago.

We are in this business to advance healthcare. So are others. But we choose to focus on the most critical individual in the healthcare system: the physician. In recent years, with the advent of the EHR, the healthcare industry has overloaded physicians with seemingly endless amounts of data, pinged them constantly with alerts, and asked them to learn cumbersome systems and perform administrative tasks. There is no other profession where the workers with the highest level of knowledge are asked to perform lesser tasks.

Every EHR provider makes the same claim: increase quality of care while reducing overall costs. Easy to say, but it has proved hard to achieve. And every day we see reports of physician dissatisfaction, frustration and burnout.

With PatientKeeper, it doesn't need to be that way -- because we don't make your EHR, we make it better.

### Company News

December 19, 2018  
PatientKeeper Deploys its EHR Optimization Software at 24 Healthcare Provider Organizations in 2018...[READ MORE](#)

November 6, 2018  
PatientKeeper Appoints Barry Gutwillig Vice President, Sales and Marketing...[READ MORE](#)

September 26, 2018  
ShareableFORMS and PatientKeeper Collaborate to Create ShareableREVENUE...[READ MORE](#)

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## PatientKeeper Leadership

PatientKeeper's management team represents over a century of experience in healthcare and information technology, and shares a vision to transform health IT into an indispensable tool for 21st century patient care.



**Sally Buta**  
Chief Technology Officer and Co-Founder



**Cathy Donohue**  
Vice President, Product Management and QA



**Phil Gaudette**  
Vice President, Services



**Barry Gutwillig**  
Vice President, Sales & Marketing



**Christopher Maiona, M.D.**  
Chief Medical Officer



**Jim Melanson**  
Acting Chief Executive Officer & Chief Financial Officer



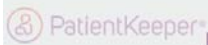
**Michael Southern**  
Vice President, Human Resources

## Careers at PatientKeeper

If you are passionate about technology and making a difference in healthcare...if you are looking for opportunities for career advancement...if you are a team player fueled by the pursuit of excellence...then you've come to the right place.

Our culture values creative thinking, hard work and fun. It has produced an environment that's accelerated our success and has helped to enhance healthcare delivery at medical centers across the country.

[PATIENTKEEPER CAREERS](#)



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PatientKeeper partners with an array of companies to enrich and deliver our EHR optimization solutions.

### Technology Partners



### Distribution Partners



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## How We Help

We advance healthcare with technology that empowers the physician.

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### Resources



eBook: Attending to Physicians: Why Healthcare Must Focus on Improving Physician Experience



PatientKeeper Optimizes EHRs for Physicians



## Advancing Physician Satisfaction

Physicians are a crucial resource in any healthcare system. Helping them to be as efficient and productive as possible is a top priority for every hospital and practice group. Unfortunately, there are many things about today's EHRs that work against this goal, from time-consuming training to unnatural workflows to alert fatigue. PatientKeeper's approach to health IT puts physicians first to ensure they maximize the amount of time spent caring for patients, which also contributes to their overall professional satisfaction and affinity for the organization with which they are affiliated.

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## Advancing Clinical Care

PatientKeeper provides physician workflow applications that deliver a next-generation physician experience, and contribute to better and

safer patient care. For example, PatientKeeper's new adaptable user interface has the ability to tailor clinical data presentation based on a provider's specialty, personal preferences and the patient's situation. Highlighting the most important information saves time and reduces the chance a provider will miss an important result. This ensures timely, effective care and ultimately will improve outcomes and reduce cost.

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## Advancing Organizational Effectiveness

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PatientKeeper helps hospital executives address numerous strategic challenges. For instance, not long ago consulting physicians had to spend the night in the hospital just in case their expertise was needed. Then came pagers, and consultants were able to come to the hospital only as and when needed. Now PatientKeeper allows providers to completely review up-to-the-second information about a patient and properly triage that patient directly from the provider's mobile device, enabling more efficient management of a hospital's consultant resources.

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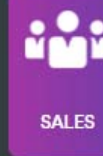


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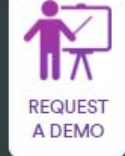
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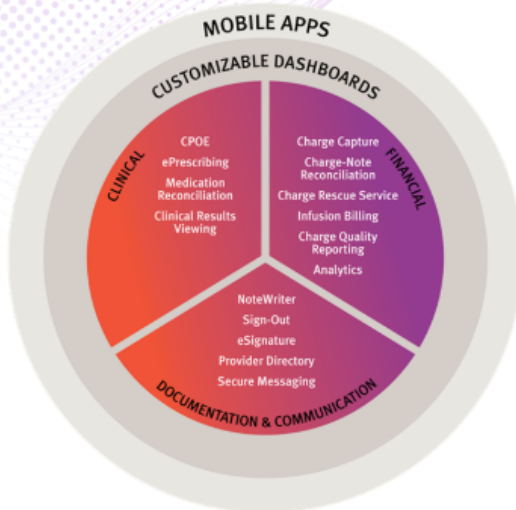


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# Physician Workflow Applications



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TriStar Summit Physicians Describe their PatientKeeper Experience



PatientKeeper v8.4 Transparency and Disclosure for ONC Health IT Certification Program



PatientKeeper v8.3 Transparency and Disclosure for ONC Health IT Certification Program



PatientKeeper v8.2 Transparency and Disclosure for ONC Health IT Certification Program



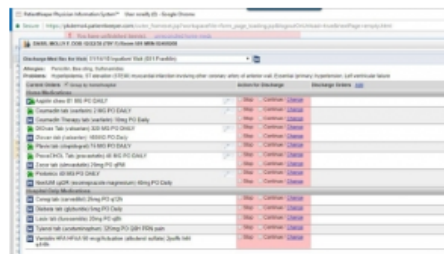
PatientKeeper Optimizes EHRs for Physicians



## CPOE

Allows physicians to enter inpatient orders for lab tests, diagnostic images, meds and other services from computers and mobile devices

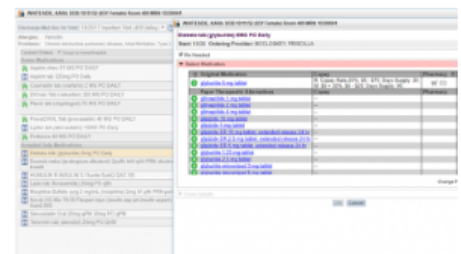
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## Med Reconciliation

Allows physicians to view a medication list and allergies for their patients, providing a medication history report at the point of care

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## ePrescribing

Allows physicians to place medication orders electronically with a patient's local pharmacy when the patient is discharged from the hospital

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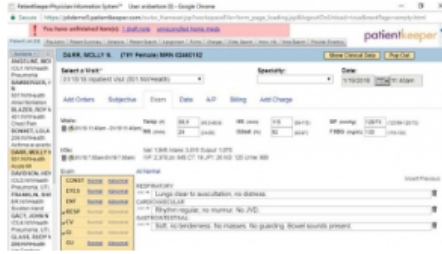


## NoteWriter

Replaces paper and transcription with immediately accessible, legible electronic notes to facilitate communication among the entire healthcare team

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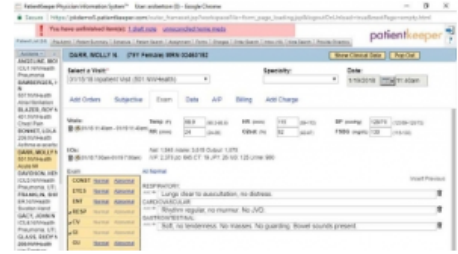


## Messaging

Enables secure messaging with embedded patient context among physicians and others on the care team to improve communication

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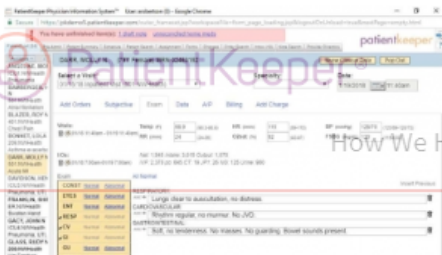
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## eSignature

Allows physicians to electronically review, edit and sign chart deficiencies from any Web browser – including reports, orders, and scanned documents

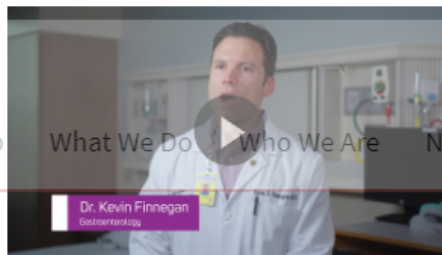
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## Sign-Out

Enables physicians to more safely transfer care responsibility from one clinician to another

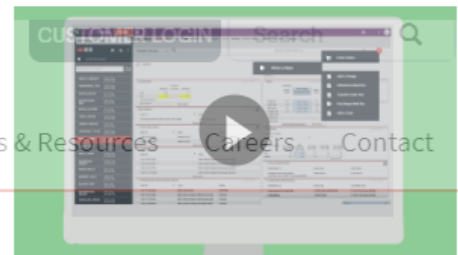
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## Mobile Clinical Results

Delivers a single view of all patient information – from lab results to clinical notes – to physicians on a smartphone or other mobile device

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## Physician Portal

Provides physicians with a single environment to work with patient information from systems across the hospital and the healthcare community

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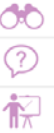
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## PatientKeeper Physician Portal Gives Providers a Unified Information Environment

Physicians no longer need to learn and navigate multiple hospital systems. PatientKeeper gives providers a single software environment to work with a comprehensive set of clinical data from multiple hospital applications, accessible from any web browser.

[WATCH VIDEO](#)

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### Supports Informed Decision-Making

PatientKeeper creates a complete, holistic picture of a patient's clinical data for the physician.

### Conforms to Each Physician's Work Style

Providers can customize the appearance and usage of all screens to reflect their needs, specialties, and workflow.

### Saves Time and Increases Physician Satisfaction

Having all of a patient's information displayed clearly in one place means physicians don't have to hunt for data.

## With the PatientKeeper Physician Portal, physicians can focus on what matters most – patient care.

PatientKeeper Physician Portal™ is the physician-centric solution that aggregates longitudinal patient information from disparate transactional and clinical information systems. The result is a much easier and effective IT user experience for physicians, enabling them to quickly see lab and test results, medication histories, allergies, vital signs, inputs/outputs, and other important clinical information – all at the point of care.

[LEARN MORE](#)



PatientKeeper Physician Portal allows providers to customize the appearance and usage of all screens to reflect their needs, specialties, preferences and workflow. It graphs lab and test results over extended time periods to identify possible trends or complications, and presents new information in bold and generates alerts where special attention may be warranted.

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## Physician Workflow Applications News



Physicians Must Help Transform EHRs

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How to Inject "Health" Back Into the EHR

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When Will Health IT Become Part of the Solution (Rather than the Problem) for Physicians?

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Infographic: A Hospital's Approach to Health IT Correlates to its Broader Success



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 Did EHRs Light the Physician Burnout Fuse?...[READ MORE](#)

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 Through the Cracks...[READ MORE](#)  
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 May 23, 2019



The Future of Healthcare: "We must let doctors be doctors" with Christopher Maiona, M.D., of PatientKeeper, Inc....[READ MORE](#)



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 10 Ways to Improve the Patient Experience...[READ MORE](#)

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HFMA MA-RI Annual Revenue Cycle Conference  
 Jan. 16-17, 2020 | Foxborough, MA



HIMSS20  
 March 9-13, 2020 | Orlando, FL

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Hospital Medicine 2020  
 Apr. 15-18, 2020 | San Diego, CA



MUSE 2020 Inspire Conference  
 May 26-29, 2020 | National Harbor, MD



e-Health 2020  
 May 31-June 3, 2020 | Vancouver, BC Canada

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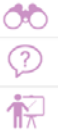
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## Providing Physicians Easy, Secure Access to Patient Information from iOS and Android Devices

PatientKeeper Mobile Clinical Results™ is a native app for smartphones and tablets that provides physicians with a complete view of patient clinical data, anytime, anywhere.

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*"PatientKeeper gives me great flexibility. I used to have to go find a computer and log in; if I wasn't in the hospital I'd have to find a way to get to the hospital. Now it's just so easy at the tip of my fingers to access all my patient information."*

— Kevin Finnegan, M.D.  
Gastroenterology  
TriStar Summit Medical Center

### One-Tap Access at the Point of Care

Physicians can bring their patient records to the bedside, making them a valuable patient communication and care tool.

### Highest Security Standards

PatientKeeper uses AES technology to ensure the highest possible level of security without sacrificing system performance.

### Streamline Rounding

PatientKeeper eliminates "chart chase" and the need to log into terminals to access patient information.

## PatientKeeper lets physicians use health IT as they want to — with total flexibility.

Physicians are avid users of smartphones; nearly every doctor has one. The growth and sophistication of mobile devices has led to continued demand for and use of mobile clinical workflow applications. PatientKeeper Mobile Clinical Results gives physicians anytime, anywhere access to a comprehensive set of clinical data from virtually any device.

[LEARN MORE](#)



With PatientKeeper, physicians no longer have to hunt down a hospital workstation or navigate multiple systems to access the patient information they need. Mobile Clinical Results brings all of the patient's clinical data together on a provider's smartphone or tablet.

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## Physician Workflow Applications News

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Physicians Must Help Transform EHRs

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How to Inject "Health" Back Into the EHR

April 30, 2019  
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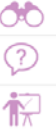
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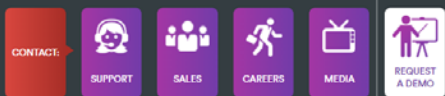
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## App Store Preview

This app is available only on the App Store for iPhone and iPad.



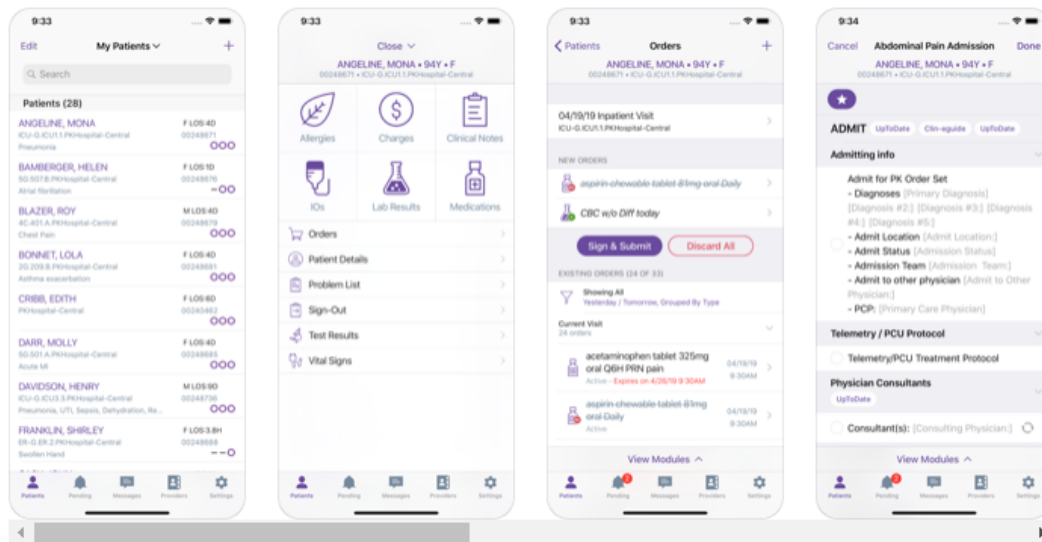
### PatientKeeper 17+

PatientKeeper, Inc.

★★★★☆ 3.2, 15 Ratings

Free

### Screenshots [iPhone](#) [iPad](#)



PatientKeeper's mobile app supports physicians' clinical workflow and provides anytime, anywhere access to aggregated clinical data from disparate backend systems. The PatientKeeper Mobile Platform overlays your existing hospital systems so physicians can easily access clinical results, view enterprise PACS images, enter orders, enter charges and perform other clinical workflows -- all from within a single app on their iPad® or iPhone®. To access data, your organization needs to be a licensed PatientKeeper customer.

This application will only work in conjunction with a hospital or physician practice PatientKeeper installation. For log in information, please contact your organization's PatientKeeper representative or click the link below to request a demonstration.

With PatientKeeper's Mobile Platform, physicians can:

- Enter lab, medication, diagnostic imaging, dietary, consult, and other orders.
- Enter charges for each patient visit/encounter. Easily identify visits with missing charges.
- Document clinical procedures and patient progress notes
- Securely message providers and care team members
- Review and manage an accurate, up-to-date patient list.

- Access and trend lab results from hospital-based and community laboratories.
- Review radiology, microbiology, and pathology test results.
- Seamlessly access enterprise PACS images directly from the image report within a single app.
- Review medication lists (including IV meds) and see a history of discontinued meds. Review patients' complete dispensing history (including doses not given).
- View all clinical notes including admit, progress, consult, discharge, and operative notes.
- Review an at-a-glance presentation of temperature, blood pressure, heart rate, and other vital signs as well as input/output measurements.
- Review a patient's known allergies, including substance, type (drug, food, or environment) and a description of any reaction.
- And much more

## What's New

[Version History](#)

- Bug fixes and enhancements

Version 11.0

## Ratings and Reviews

**3.2** out of 5

15 Ratings



sangwa8, 05/27/2019

### Review

Good app overall, still having issues with [more](#)

**Developer Response,**  
Dear sangwa8,

[more](#)



Graphsareuseless, 09/14/2019

### Should have left it alone

The newest version is a lot less user friendly [more](#)

**Developer Response,**  
Hello,

[more](#)

## Information

Seller	PatientKeeper, Inc.
Size	55.2 MB
Category	Medical
Compatibility	Requires iOS 11.0 or later. Compatible with iPhone, iPad, and iPod touch.
Languages	English
Age Rating	17+
	Frequent/Intense Medical/Treatment Information
Copyright	© PatientKeeper, Inc.
Price	Free

[Developer Website](#) ↗ [App Support](#) ↗ [Privacy Policy](#) ↗

## Supports



### Family Sharing

With Family Sharing set up, up to six family members can use this app.

## More By This Developer



PK8  
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PatientKeeper, Inc.

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15 Ratings

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BLAZER, ROY 4C.401.A.PKHospital-Central Chest Pain	M LOS:4D 00248679 ○○○
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DAVIDSON, HENRY ICU-G.ICU3.3.PKHospital-Central Pneumonia, UTI, Sepsis, Dehydration, Re...	M LOS:9D 00248736 ○○○
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Allergies	Charges
IOs	Lab Result

- Orders
- Patient Details
- Problem List
- Sign-Out
- Test Results
- Vital Signs



Enabling physicians to focus  
on patients - not technology.

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password

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