



V-BUCKS CARD FAQs

V-BUCKS CARDS ARE AVAILABLE AT MAJOR RETAILERS IN THE USA.

WHAT ARE V-BUCKS?

V-Bucks are an in-game currency used in Fortnite.

WHAT CAN I USE V-BUCKS ON?

V-Bucks can be used to purchase things like outfits, pickaxes, wraps, emotes and Battle Passes.

WHY AREN'T V-BUCKS CARDS AVAILABLE IN MY COUNTRY / RETAILER?

The Fortnite team is working with card providers and retailers to bring V-Bucks cards to more stores in more countries.

CAN I TRANSFER V-BUCKS FROM ONE ACCOUNT TO ANOTHER?

V-Bucks are not transferable between accounts.

CAN I GET A REFUND ON UNUSED V-BUCKS?

Refunds are not offered on V-Bucks. You can spend them on gifts for friends if you no longer want them.

WHAT IF MY ACCOUNT BALANCE IS INCORRECT?

Please contact us [here](#) if you believe your balance is incorrect with the steps you took to redeem your code.

WHAT IS YOUR PRIVACY POLICY?

You can read our privacy policy [here](#).



Redeem a gift card for V-Bucks to use in Fortnite on any supported device! To use a gift card you must have a valid Epic Account, download Fortnite on a compatible device, and accept the applicable terms and user agreement. Review your device maker's terms for any additional requirements to play Fortnite (e.g., subscriptions, additional fees). Visit fortnite.com/vbuckscardterms to read the full terms before purchasing. The card's full face-value is deducted at redemption and associated with a single account for the device you select (no transfer or withdrawal). A gift card can only be redeemed for the indicated amount of V-Bucks, which may only be used in Fortnite. There are no fees or expiration dates associated with the use of a gift card. V-Bucks aren't e-money or any other currency and can only be used according to Fortnite's rules. Gift cards will not be replaced if lost, stolen, destroyed, or used without permission. Use of a gift card constitutes acceptance of the applicable terms and user agreement.

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