

TRADEMARK ASSIGNMENT

Electronic Version v1.1  
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	CERTIFICATE OF CONVERSION AND CHANGE OF NAME

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
CONSONA CORPORATION		02/22/2013	CORPORATION: INDIANA

RECEIVING PARTY DATA

Name:	APTEAN, INC.
Street Address:	1155 Perimeter Center West, Suite 700
City:	Atlanta
State/Country:	GEORGIA
Postal Code:	30338
Entity Type:	CORPORATION: DELAWARE

PROPERTY NUMBERS Total: 41

Property Type	Number	Word Mark
Registration Number:	1602007	MADE 2 MANAGE
Registration Number:	1748175	PARADIGM
Registration Number:	1765699	AXIOM
Registration Number:	1919047	COGNITIVE PROCESSOR
Registration Number:	1983432	ONYX
Registration Number:	2151683	NOTIFIER
Registration Number:	2303097	SERVICWARE
Registration Number:	2333486	SUPPLYWORKS
Registration Number:	2436658	CSC
Registration Number:	2551505	SUPPLYWORKS
Registration Number:	2577527	M2M
Registration Number:	2682880	ENGENIX
Registration Number:	2729784	SUPPORTSOFT
Registration Number:	2783201	SUPPORTSOFT

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Registration Number:	2789146	ENCOMPIX
Registration Number:	2799210	SUPPORTSOFT
Registration Number:	2811109	SMARTISSUE
Registration Number:	2817905	KANISA
Registration Number:	2832415	ACTIVE DECISIONS
Registration Number:	2849102	COMPIERE
Registration Number:	2906891	SMARTRESULT
Registration Number:	2911313	DNA PROBE
Registration Number:	2929050	DNA
Registration Number:	2936060	TOTAL ASSIST
Registration Number:	2943207	SMARTACCESS
Registration Number:	2951959	SUPPORTACTION
Registration Number:	2952126	SUPPORTTRIGGER
Registration Number:	3071439	NAVIPOINT
Registration Number:	3090946	LIVEASSIST
Registration Number:	3102180	KNOVA
Registration Number:	3364767	COMPIERE
Registration Number:	3403198	INFIMACS II
Registration Number:	3531657	CONSONA
Registration Number:	3727502	COMPIERE FROM THE SOURCE
Registration Number:	4015214	CIMNET
Serial Number:	85591069	YOU SAY YOU WANT A RESOLUTION?
Serial Number:	85591073	RESOLUTIONIZING
Serial Number:	85591074	RESOLUTIONIZING THE CUSTOMER SUPPORT EXPERIENCE
Serial Number:	85591078	RESOLUTIONARY
Serial Number:	85593295	JOIN THE RESOLUTION
Serial Number:	85593301	RESOLUTIONIZE

**CORRESPONDENCE DATA**

Fax Number: 2124464900

*Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.*

Email: susan.zablocki@kirkland.com

Correspondent Name: Susan Zablocki

Address Line 1: Kirkland & Ellis LLP

Address Line 2: 601 Lexington Avenue

**TRADEMARK**  
**REEL: 004994 FRAME: 0808**

Address Line 4: New York, NEW YORK 10022

ATTORNEY DOCKET NUMBER: 23303-1

NAME OF SUBMITTER: Susan Zablocki

Signature: /susan zablocki/

Date: 03/31/2013

**Total Attachments: 3**

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# Delaware

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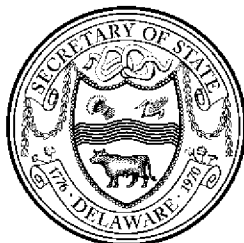
*The First State*

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE DO HEREBY CERTIFY THAT THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF CONVERSION OF AN INDIANA CORPORATION UNDER THE NAME OF "CONSONA CORPORATION" TO A DELAWARE CORPORATION, CHANGING ITS NAME FROM "CONSONA CORPORATION" TO "APTEAN, INC.", FILED IN THIS OFFICE ON THE TWENTY-SECOND DAY OF FEBRUARY, A.D. 2013, AT 1:14 O'CLOCK P.M.


A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE NEW CASTLE COUNTY RECORDER OF DEEDS.

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You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)

  
Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 0234572

DATE: 02-22-13

TRADEMARK  
REEL: 004994 FRAME: 0810

**Certificate of Conversion  
of  
Consona Corporation, an Indiana Corporation  
to Apteau, Inc., a Delaware Corporation  
Pursuant to 8 Del. C. §265**

1. Consona Corporation was first created January 22, 1986, as a corporation organized under the laws of the State of Indiana.
2. The name of the corporation immediately prior to the filing of this Certificate of Conversion is "Consona Corporation."
3. The name of the corporation as set forth in its Certificate of Incorporation, which is being filed in accordance with 8 Del. C. §103 contemporaneously with this Certificate of Conversion, is "Apteau, Inc."

\* \* \* \* \*

IN WITNESS WHEREOF, the undersigned has executed this Certificate of Conversion on February 22, 2013.

Consona Corporation

By:  \_\_\_\_\_

Vincent L. Burkett, President