

TRADEMARK ASSIGNMENT

Electronic Version v1.1
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	SECURITY INTEREST

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
Intercall, Inc. a Delaware Corporation		02/29/2012	CORPORATION: DELAWARE

RECEIVING PARTY DATA

Name:	Wells Fargo Bank, National Association
Street Address:	1525 W.T. Harris Blvd.
Internal Address:	Mail Code 0680
City:	Charlotte
State/Country:	NORTH CAROLINA
Postal Code:	28262
Entity Type:	N.A.: UNITED STATES

PROPERTY NUMBERS Total: 4

Property Type	Number	Word Mark
Serial Number:	85479657	INTERCHANGE
Serial Number:	85484810	EMERGENCY ASSIST
Serial Number:	85482623	JUMPSTART
Serial Number:	85454668	ALERTFIRST

CORRESPONDENCE DATA

Fax Number: (302)636-5454
 Phone: 2024083121 x2348
 Email: tnuckolls@cscinfo.com
Correspondence will be sent to the e-mail address first; if that is unsuccessful, it will be sent via US Mail.
 Correspondent Name: Corporation Service Co.-J. Paterson
 Address Line 1: 1090 Vermont Avenue, NW
 Address Line 2: Suite 430
 Address Line 4: Washington, DISTRICT OF COLUMBIA 20005

CH \$1115.00 85479657

ATTORNEY DOCKET NUMBER:	130192-5-10 TQ
NAME OF SUBMITTER:	Tim Nuckolls
Signature:	/Tim Nuckolls/
Date:	03/14/2012
Total Attachments: 9 source=03-14-12 Intercall-TM#page1.tif source=03-14-12 Intercall-TM#page2.tif source=03-14-12 Intercall-TM#page3.tif source=03-14-12 Intercall-TM#page4.tif source=03-14-12 Intercall-TM#page5.tif source=03-14-12 Intercall-TM#page6.tif source=03-14-12 Intercall-TM#page7.tif source=03-14-12 Intercall-TM#page8.tif source=03-14-12 Intercall-TM#page9.tif	

SHORT FORM INTELLECTUAL PROPERTY AGREEMENT

TRADEMARK SECURITY AGREEMENT SUPPLEMENT, dated as of February 29, 2012, by each of the entities listed on the signature pages hereof (each a “**Grantor**” and, collectively, the “**Grantors**”), in favor of Wells Fargo Bank, National Association, as administrative agent (in such capacity, the “**Administrative Agent**”).

Witnesseth:

WHEREAS, West Corporation (the “**Borrower**”) is party to the Amended and Restated Credit Agreement dated as of October 5, 2010 (as amended, supplemented or otherwise modified from time to time, the “**Credit Agreement**”), among Borrower, each Lender from time to time party thereto, Wells Fargo Bank, National Association, as Administrative Agent and Swing Line Lender, Deutsche Bank Securities Inc. and Bank of America, N.A., as Syndication Agents, and Wells Fargo Bank, National Association and General Electric Capital Corporation, as Co-Documentation Agents;

WHEREAS, the Grantors other than the Borrower are party to the Senior Guaranty pursuant to which they have guaranteed the Obligations; and

WHEREAS, all the Grantors are party to an Intellectual Property Security Agreement dated as of October 24, 2006, in favor of the Administrative Agent (the “**IP Security Agreement**”) pursuant to which the Grantors are required to execute and deliver this Trademark Security Agreement Supplement;

WHEREAS, the Grantors have acquired the additional Trademarks set forth on Schedule I hereto;

NOW, THEREFORE, for good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, each Grantor hereby agrees with the Administrative Agent as follows:

SECTION 1. Defined Terms

Unless otherwise defined herein, terms defined in the Credit Agreement or in the IP Security Agreement and used herein have the meaning given to them in the Credit Agreement or the IP Security Agreement.

SECTION 2. Grant of Security Interest in Trademark Collateral

Each Grantor, as collateral security for the full, prompt and complete payment and performance when due (whether at stated maturity, by acceleration or otherwise) of the Obligations of such Grantor, hereby mortgages, pledges and hypothecates to the Administrative Agent for the benefit of the Secured Parties, and grants to the Administrative Agent for the benefit of the Secured Parties a lien on and security interest in, all of its right, title and interest in, to and under the following Collateral of such Grantor (the “*Trademark Collateral*”):

(a) all of its Trademarks, including, without limitation, those U.S. Trademark registrations and applications referred to on Schedule I hereto;

(b) all goodwill of the business connected with the use of, and symbolized by, each Trademark; and

(c) all Proceeds of the foregoing, including, without limitation, any claim by Grantor against third parties for past, present, future (i) infringement or dilution of any Trademark or (ii) injury to the goodwill associated with any Trademark.

Notwithstanding any provision of this Trademark Security Agreement Supplement to the contrary, the grant of security interest hereunder does not include any application for a Trademark that would be deemed invalidated, canceled or abandoned due to the grant and/or enforcement of such security interest, including, without limitation, all U.S. Trademark applications that are based on an intent-to-use, unless and until such time that the grant and/or enforcement of the security interest will not affect the status or validity of such Trademark.

SECTION 3. IP Security Agreement

The security interest granted pursuant to this Trademark Security Agreement Supplement is granted in conjunction with the security interest granted to the Administrative Agent pursuant to the IP Security Agreement, the terms and provisions of which are incorporated by reference herein as if fully set forth herein. The Administrative Agent and each Grantor intend that this Trademark Security Agreement Supplement is for recordation purposes only and its terms shall not modify the applicable terms and conditions of the IP Security Agreement, which govern the Administrative Agent's interest in the Trademark Collateral.


[SIGNATURE PAGES FOLLOW]

IN WITNESS WHEREOF, each Grantor has caused this Trademark Security Agreement to be executed and delivered by its duly authorized officer as of the date first set forth above.

INTERCALL, INC.
INTRADO INC.
TWENTY FIRST CENTURY
COMMUNICATIONS, INC.

as Grantors

By:



Name: Paul M. Mendlik

Title: Chief Financial Officer and Treasurer

[SIGNATURE PAGE TO TRADEMARK SECURITY AGREEMENT]

TRADEMARK
REEL: 004736 FRAME: 0403

ACCEPTED AND AGREED
as of the date first above written:

WELLS FARGO BANK, NATIONAL ASSOCIATION
as Administrative Agent

By: Mark B. Feller
Name: Mark B. Feller
Title: Managing Director

[SIGNATURE PAGE TO TRADEMARK SECURITY AGREEMENT]

TRADEMARK
REEL: 004736 FRAME: 0404

Schedule I
to
Trademark Security Agreement

Trademark Registrations

TRADEMARK/TRADE NAMES OWNED BY INTERCALL, INC.

NONE

TRADEMARK APPLICATIONS OWNED BY INTERCALL, INC.

<u>Mark</u>	<u>File Date</u>	<u>Application No.</u>
Interchange	11/23/2011	85/479,657

TRADEMARK/TRADE NAMES OWNED BY INTRADO INC.

NONE

TRADEMARK APPLICATIONS OWNED BY INTRADO INC.

<u>Mark</u>	<u>File Date</u>	<u>Application No.</u>
Emergency Assist	12/1/2011	85/484,810
JumpStart	11/29/2011	85/482,623

TRADEMARK/TRADE NAMES OWNED BY TWENTY FIRST CENTURY
COMMUNICATIONS, INC.

NONE

TRADEMARK APPLICATIONS OWNED BY TWENTY FIRST CENTURY
COMMUNICATIONS, INC.

<u>Mark</u>	<u>File Date</u>	<u>Application No.</u>
AlertFirst	10/24/2011	85/454,668