

**TRADEMARK ASSIGNMENT**

Electronic Version v1.1  
 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	CHANGE OF NAME

**CONVEYING PARTY DATA**

Name	Formerly	Execution Date	Entity Type
Supportsoft, Inc.		06/22/2009	CORPORATION: DELAWARE

**RECEIVING PARTY DATA**

Name:	Support.com, Inc.
Street Address:	1900 Seaport Blvd., Third Floor
City:	Redwood City
State/Country:	CALIFORNIA
Postal Code:	94063
Entity Type:	CORPORATION: DELAWARE

**PROPERTY NUMBERS Total: 13**

Property Type	Number	Word Mark
Registration Number:	3347122	INSTANT TECHNOLOGY RELIEF
Registration Number:	2836858	NEXUS
Registration Number:	2921414	SUPPORT
Registration Number:	2949520	SUPPORT
Registration Number:	2460365	SUPPORT.COM
Registration Number:	2447076	SUPPORT.COM
Registration Number:	2530418	SUPPORT.COM
Registration Number:	2460363	SUPPORT.COM
Registration Number:	2532699	
Registration Number:	2684053	
Registration Number:	2460364	
Registration Number:	2856156	
Registration Number:	2299135	X

**CORRESPONDENCE DATA**

**900149567**

**TRADEMARK  
 REEL: 004111 FRAME: 0249**

**CH \$340.00 3347122**

Fax Number: (650)857-0663  
*Correspondence will be sent via US Mail when the fax attempt is unsuccessful.*  
Phone: (650) 843-5000  
Email: trademarks@cooley.com  
Correspondent Name: Anne Peck - Cooley Godward Kronish LLP  
Address Line 1: 777 6th Street, NW, Suite 1100  
Address Line 4: Washington, DISTRICT OF COLUMBIA 20001

ATTORNEY DOCKET NUMBER:	308380-2000
NAME OF SUBMITTER:	Anne Peck
Signature:	/Anne Peck/
Date:	12/09/2009

Total Attachments: 2  
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source=SUPPORT.COM Cert of Amended Cert of Incorp#page2.tif

# Delaware

PAGE 1

*The First State*

I, JEFFREY W. BULLOCK, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY THE ATTACHED IS A TRUE AND CORRECT COPY OF THE CERTIFICATE OF AMENDMENT OF "SUPPORTSOFT, INC.", CHANGING ITS NAME FROM "SUPPORTSOFT, INC." TO "SUPPORT.COM, INC.", FILED IN THIS OFFICE ON THE TWENTY-SECOND DAY OF JUNE, A.D. 2009, AT 3:05 O'CLOCK P.M.


A FILED COPY OF THIS CERTIFICATE HAS BEEN FORWARDED TO THE KENT COUNTY RECORDER OF DEEDS.

2828381 8100

090636675



You may verify this certificate online  
at [corp.delaware.gov/authver.shtml](http://corp.delaware.gov/authver.shtml)

  
Jeffrey W. Bullock, Secretary of State  
AUTHENTICATION: 7375249

DATE: 06-22-09

TRADEMARK  
REEL: 004111 FRAME: 0251

**CERTIFICATE OF AMENDMENT  
OF  
AMENDED AND RESTATED CERTIFICATE OF INCORPORATION  
OF  
SUPPORTSOFT, INC.**

SupportSoft, Inc., a corporation duly organized and existing under the General Corporation Law of the State of Delaware (the "Corporation"), does hereby certify that:

1. The Amended and Restated Certificate of Incorporation of the Corporation is hereby amended by deleting Article I in its entirety and replacing it with the following:

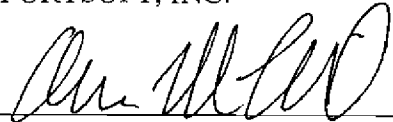
**"ARTICLE I**

The name of this Corporation is support.com, Inc."

2. The foregoing amendment was duly adopted in accordance with the provisions of Section 242 of the General Corporation Law of the State of Delaware.

IN WITNESS WHEREOF, the Corporation has caused this Certificate of Amendment to be executed by its duly authorized officer on this 22<sup>nd</sup> day of June, 2009.

SUPPORTSOFT, INC.

By: 

Name: Anne-Marie Eileraas

Office: Senior Vice President, Secretary and  
General Counsel