TRADEMARK ASSIGNMENT

Electronic Version v1.1 Stylesheet Version v1.1

SUBMISSION TYPE:	NEW ASSIGNMENT
NATURE OF CONVEYANCE:	SECURITY INTEREST

CONVEYING PARTY DATA

Name	Formerly	Execution Date	Entity Type
SITEL Corporation		01/30/2007	CORPORATION:

RECEIVING PARTY DATA

Name:	Goldman Sachs Credit Partners L.P., as Collateral Agent	
Street Address:	30 Hudson Street	
Internal Address:	17th Floor	
City:	Jersey City	
State/Country:	NEW JERSEY	
Postal Code:	07302	
Entity Type:	LIMITED PARTNERSHIP:	

PROPERTY NUMBERS Total: 1

Property Type	Number	Word Mark
Registration Number:	1448816	SITEL

CORRESPONDENCE DATA

Fax Number: (714)755-8290

Correspondence will be sent via US Mail when the fax attempt is unsuccessful.

Email: ipdocket@lw.com Correspondent Name: Latham & Watkins LLP Address Line 1: 650 Town Center Drive

Suite 2000 Address Line 2:

Costa Mesa, CALIFORNIA 92626 Address Line 4:

	022411-0699
NAME OF SUBMITTER:	Rhonda DeLeon
Signature:	/Rhonda DeLeon/
Date:	02/01/2007 TPADEMARK

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TRADEMARK SECURITY AGREEMENT

THIS TRADEMARK SECURITY AGREEMENT, dated as of January 30, 2007, is made by each of the entities listed on the signature pages hereof (each a "<u>Grantor</u>" and, collectively, the "<u>Grantors</u>"), in favor of Goldman Sachs Credit Partners L.P., individually and in its capacity as Collateral Agent (in such capacity, "<u>Agent</u>") for the Secured Parties.

WITNESSETH:

WHEREAS, pursuant to that certain Credit Agreement dated as of January 30, 2007, by and among SITEL, LLC, a Delaware limited liability company ("<u>U.S. Borrower</u>"); CLIENTLOGIC HOLDING LIMITED, a company incorporated in England and Wales ("<u>UK Borrower</u>"); CLIENTLOGIC CANADA CORPORATION, an Ontario Corporation ("<u>Canadian Borrower</u>"; and Canadian Borrower, collectively with U.S. Borrower and UK Borrower, the "<u>Borrowers</u>"); the other Credit Parties; the Persons signatory thereto from time to time as Lenders; GOLDMAN SACHS CREDIT PARTNERS L.P., as Joint Lead Arranger, Joint Bookrunner, Administrative Agent and Collateral Agent; and GENERAL ELECTRIC CAPITAL CORPORATION, as Syndication Agent (including all annexes, exhibits and schedules thereto, as from time to time amended, restated, supplemented or otherwise modified, the "<u>Credit Agreement</u>"), Lenders have agreed to make the Loans and L/C Issuers have agreed to incur Letter of Credit Obligations on behalf of the Borrowers;

WHEREAS, pursuant to Hedging Agreements, Lender Counterparties may agree to provide hedging arrangements to Borrowers;

WHEREAS, in order to induce (a) Agent, Lenders and the L/C Issuers to enter into the Credit Agreement and other Loan Documents and to induce Lenders to make the Loans and L/C Issuers to incur Letter of Credit Obligations as provided for in the Credit Agreement and (b) Lender Counterparties to enter into Hedging Agreements and to induce Lender Counterparties to provide Hedging arrangements as provided for in any Hedging Agreement, Grantors have agreed to grant a continuing Lien on the Collateral (as hereinafter defined) to secure the Obligations;

WHEREAS, each Grantor (other than the U.S. Borrower) has agreed, pursuant to a Guaranty dated as of date herewith, in favor of the Agent (the "Guaranty"), to guarantee the Obligations (as defined in the Credit Agreement) of the Borrowers; and

WHEREAS, all of the Grantors are party to the Security Agreement dated as of date herewith pursuant to which the Grantors are required to execute and deliver this Trademark Security Agreement;

- NOW, THEREFORE, in consideration of the premises and mutual covenants contained herein and for other good and valuable consideration, the receipt and sufficiency of which are hereby acknowledged, the parties hereto agree as follows:
- <u>Section 1.</u> <u>Defined Terms</u>. Capitalized terms used herein without definition are used as defined in the Security Agreement.
- Section 2. Grant of Security Interest in Trademark Collateral. To secure the prompt and complete payment, performance and observance of all of the Obligations (including, without limitation, the Guaranties of the applicable Grantors), each Grantor hereby grants, collaterally assigns, mortgages, pledges, and hypothecates to Agent, for itself and the benefit of the Secured Parties, a Lien upon all of its right, title and interest in, to and under the following, whether now owned or existing or hereafter acquired or arising and wherever located (collectively, the "Trademark Collateral"):
- (a) all trademarks, trade names, corporate names, business names, trade styles, trade dress, service marks, logos, other source or business identifiers, prints and labels on which any of the foregoing have appeared or appear, designs and general intangibles of like nature (whether registered or unregistered), all registrations and recordings thereof, and all applications in connection therewith, including registrations, recordings and applications in the United States Patent and Trademark Office or in any similar office or agency of the United States, any state or territory thereof, or any other country or any political subdivision thereof, including, without limitation, those referred to on Schedule 1 hereto;
- (b) any written agreement providing for the grant by or to any Credit Party of any right in, to or under any Trademark all reissues, extensions or renewals thereof, including, without limitation, those referred to on Schedule 1 hereto;
- (c) all goodwill associated with or symbolized by, any of the foregoing;
- (d) all rights to sue and recover for past, present, and future infringements or dilutions of any of the foregoing or for any injury to goodwill
- (e) all Proceeds of the foregoing, including licenses, royalties, income, payments, claims, damages, and proceeds of suit, and
- (f) all other rights of any kind whatsoever accruing thereunder or pertaining thereto.
- Section 3. Security Agreement. The security interest granted pursuant to this Trademark Security Agreement is granted in conjunction with the security interest granted to the Agent pursuant to the Security Agreement, and each Grantor hereby acknowledges and agrees that the rights and remedies of the Agent with respect to the security interest in the Trademark Collateral made and granted hereby are more fully set

forth in the Security Agreement, the terms and provisions of which are incorporated by reference herein as if fully set forth herein.

<u>Section 4.</u> <u>Grantor Remains Liable.</u> Each Grantor hereby agrees that, anything herein to the contrary notwithstanding, such Grantor shall assume full and complete responsibility for the prosecution, defense, enforcement or any other necessary or desirable actions in connection with their Trademarks and Trademark Licenses subject to a security interest hereunder.

<u>Section 5.</u> <u>Counterparts.</u> This Trademark Security Agreement may be executed in any number of counterparts and by different parties in separate counterparts, each of which when so executed shall be deemed to be an original and all of which taken together shall constitute one and the same agreement. Signature pages may be detached from multiple separate counterparts and attached to a single counterpart.

<u>Section 6.</u> <u>Governing Law.</u> This Trademark Security Agreement and the rights and obligations of the parties hereto shall be governed by, and construed and interpreted in accordance with, the law of the State of New York.

[SIGNATURE PAGES FOLLOW]

IN WITNESS WHEREOF, each Grantor has caused this Trademark Security Agreement to be executed and delivered by its duly authorized officer as of the date first set forth above.

SITEL CORPORATION

Name: Title:

SERVICE ZONE, INC.

Name: Title:

CLIENTLOGIC CORPORATION

Name:

Title:

Acknowledgment of Grantor

STATE OF <u>Tennesse</u>) ss COUNTY OF <u>Davidsor</u>

On this day of January, 2007, before me personally appeared to be the person who executed the foregoing instrument on behalf of SITEL Corporation, who being by me duly sworn did depose and say that [he/she] is an authorized officer of said corporation, that the said instrument was signed on behalf of said corporation as authorized by its Board of Directors and that [he/she] acknowledged said instrument to be the free act and deed of said corporation/company.

Notary Public

Notary Public

TENNESSEE

NOTARY

PUBLIC

PUBLIC

NOTARY

PUBLI

[TRADEMARK SECURITY AGREEMENT]

Acknowledgment of Grantor

STATE OF <u>Tempesse</u>) ss.
COUNTY OF Davidson
AL.
On this day of January, 2007, before me personally appeared who executed the foregoing instrument on behalf of Service Zone, Inc., who being by me duly sworn did depose and say that [he/she] is an authorized officer of said corporation, that the said instrument was signed on behalf of said corporation as authorized by its Board of Directors and that [he/she] acknowledged said instrument to be the free act and deed of said corporation/company. Notary Publication Notary Publication
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Acknowledgment of Grantor

STATE OF Tennessed) ss.

On this day of January, 2007, before me personally appeared who executed the foregoing instrument on behalf of ClientLogic Corporation, who being by me duly sworn did depose and say that [he/she] is an authorized officer of said corporation, that the said instrument was signed on behalf of said corporation as authorized by its Board of Directors and that [he/she] acknowledged said instrument to be the free act and deed of said

corporation/company.

Notary Public

Notary Public

STATE

OF

TENNESSEE

NOTARY

PUBLIC

SON COMMINICATION

[TRADEMARK SECURITY AGREEMENT]

ACCEPTED AND AGREED as of the date first above written:

GOLDMAN SACHS CREDIT PARTNERS, L.P. as Agent

By:

Name:

Title:

[TRADEMARK SECURITY AGREEMENT]

Schedule I to Trademark Security Agreement <u>Trademark Registrations</u>

A. REGISTERED TRADEMARKS

RECORDED: 02/01/2007

TRADEMARK	GRANTOR	SERIAL/ REGISTRATION NO.	FILING/ REGISTRATION DATE
CLIENTLOGIC	CLIENTLOGIC CORPORATION	2,657,596	12/10/02
E-SITES4U	CLIENTLOGIC CORPORATION	2,627,213	10/01/02
LEGENDARY SERVICE AT LOWEST COST	SERVICE ZONE, INC.	2,807,806	01/27/04
SERVICE ZONE	SERVICE ZONE, INC.	2,749,484	08/12/03
SITEL	SITEL CORPORATION	1,448,816	07/21/87

SCHEDULE I